

Using Knowledge Management to Drive Innovation

by American Productivity & Quality Center

ISBN:1928593798

APQC © 2003 (194 pages)

This Best-Practice Report explores how innovative organizations manage their knowledge and how to approach knowledge management (KM) to drive innovation.

Table of Contents

[Using Knowledge Management to Drive Innovation](#)

[Executive Summary](#)

[Part 1 - Key Findings](#)

[Chapter 1 - Knowledge-enabled Learning and Innovation](#)

[Chapter 2 - The Structural and Cultural Context for Knowledge and Innovation](#)

[Chapter 3 - Identifying the Need](#)

[Chapter 4 - Forming the Team](#)

[Chapter 5 - Enabling Project and Work Processes](#)

[Chapter 6 - Organizational Learning](#)

[Chapter 7 - Outcomes and Benefits of Using Knowledge to Drive Innovation](#)

[Chapter 8 - Knowledge Management Infrastructure](#)

[Part 2 - Partner Organization](#)

[3M](#)

[The Boeing Company, Rocketdyne Division](#)

[NASA and the Jet Propulsion Laboratory](#)

[Millennium Pharmaceuticals](#)

[The World Bank](#)

[Index](#)

[List of Figures](#)